

	Service Animal (Dog) & Service Animal (Dog) in Training	Assistance Animal (Emotional Support, Comfort, Companion animal)	Program Animal (Therapy Animal)	Pet
Definition	Dog (any breed/size) or mini horse that is trained to do work or perform tasks for an individual with a disability	Any type of animal that provides assistance or emotional support that alleviates a symptom or effect of a disability.	Any type of animal that participates in official service program (owner/handler/participants do not have to be disabled)	Any type of animal owned by an individual that does not fall into the other categories
Examples	<ul style="list-style-type: none"> - Dog trained to pick up items - Dog trained to provide stability - Dog trained to alert person to take medication - Dog trained to sense anxiety attack and lead the person away 	<ul style="list-style-type: none"> - The animals licks, snuggles, etc., but hasn't been trained to do so - Mere presence is calming - Petting the animal is calming 	<ul style="list-style-type: none"> - Pet a dog program during finals - Pet a dog program for people getting a shot/vaccine - Read to a dog 	<ul style="list-style-type: none"> - A dog being walked by his owner on the mall - A puppy being fostered by a student that may later be trained as a service animal
Approval needed	None Certificate/vest not required	<ul style="list-style-type: none"> - Must go through DRC accommodation process -Certificate/vest not required 	<ul style="list-style-type: none"> - Approval by department head (not DRC) - Certificate/vest not required 	None for public outdoor areas
Where allowed?	<ul style="list-style-type: none"> - Anywhere unless it's a fundamental alteration of the service/program - Service dogs in training also permitted in public places (AZ law) 	<ul style="list-style-type: none"> - Students/employees: Where DRC determines it's reasonable, e.g. housing, classroom. - NOT for visitors at public events 	Where a department head has provided approval Note: Department heads can't provide approval for bldgs they don't oversee	Public outdoor areas (NOT inside buildings)
Behavioral Expectations (Can ask person to remove animal if not followed)	Housebroken In owner's control Follow local laws (e.g., vaccines)	Housebroken In owner's control Follow local laws (e.g., vaccines) University can set additional expectations, e.g. related to odor, following Community Standards in residence halls		
Questions you can ask	<ul style="list-style-type: none"> - NO medical questions (1) Is the dog a service animal required because of a disability? (2) What work or task has the dog been trained to perform? 	<ul style="list-style-type: none"> - NO medical questions - Has the DRC determined this animal is a reasonable accommodation? If not, refer to DRC and can ask that animal be removed. 	<ul style="list-style-type: none"> - No restrictions. - May be helpful to ask: Has this animal been approved by a department head? 	No restrictions.